



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

BETTER TOGETHER ELIGIBILITY

To maintain eligibility in the Better Together program and to receive the reduced monthly rate all participants must abide by the following guidelines:

- Utilize the monthly credit card/bank draft payment options for their membership and remain in good standing
- All buddies must be referred through YMCA website
- Referring members are eligible for ONE 20% discount per membership and discount does not apply to other services or programs
- Buddies must join at any YMCA of Metropolitan Milwaukee branch
- To be referred cannot have been member within last 6 months

FREQUENTLY ASKED QUESTIONS

Q: What membership type can I refer?

A: Any standard monthly drafted membership type is eligible

Q: What happens if my buddy's membership is cancelled?

A: You will have a 30-day window to recruit a new buddy or have your buddy reinstate to maintain your Better Together rate. If you are unable to confirm a new buddy within that time frame, your monthly rate will return to your original membership rate.

Q: What if I have an annual membership?

A: To benefit under the Better Together rate, both members will need to be on monthly draft – annual membership will need to convert to monthly draft for either member to qualify for the discount- once converted 20% discount will go into effect on first draft date.

Q: What about new members? Can they also take advantage of this program?

A: New members may refer another new member after they have been a member for 30 days or complete a successful first monthly draft.

Q: Can a current member terminate and rejoin with another current member under the Better Together program?

A: Qualifying new members under the Better Together program must have been inactive for at least 6 months.

Q: Can all of my family refer buddies?

A: Yes, if you are on an eligible membership type. However, the Better Together program allows a max of 20% off.

Q: What if a staff member refers a new member?

A: Staff, and staff household referrals are not eligible for the 20% savings.

Q: If I am a current member and I have a buddy that is a current member of the Y, can they recruit me as their buddy?



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A: No, current members cannot recruit other current members to be buddies. You will need to refer someone who is not a member in order to be eligible for the Better Together program.

Q: When will my referred member rate go into effect?

A: As a current member, your Better Together rate will take effect on the next available drafting cycle after your buddy joins and has satisfied all requirements. The Better Together rate will go into effect for the New Member immediately.

Q: If I invite multiple friends, do I receive additional rate reductions for each friend that joins?

A: No. Members will be eligible to receive one reduced rate per membership, regardless of how many of their buddies join. Each of the friends you refer will be eligible for the Better Together rate. Having multiple buddies join will give you assurance to remain in the program in the event your 1st buddy cancels.

Q: If I currently have a membership that offers more of a discount to me than the Better Together Program, can I still invite a buddy and let them receive the Better Together rate?

A: Yes. As a Y qualifying member, you will be able to refer your buddies to join and they will receive the Better Together rate as long as they elect monthly draft and you pay by monthly draft and are in good standing.

Q: What if someone who pays the full standard rate refers someone who qualifies for and chooses an alternative (not Better Together) discounted membership?

A: The referring (current) member will receive the Better Together savings, their buddy would receive the alternative discount of their choice.

Q: I am currently receiving financial assistance. Can I refer a friend to this program?

A: Yes. Should your referral decide to join they will receive the Better Together membership rate for the membership category they select. Your membership will remain at your standard scholarship rate or be reduced to the Member Referral rate for your current membership type, whichever is less.

Q: Can my referral come from a member of another YMCA Association?

A: No, as the Better Together Member Referral program is unique to the YMCA of Metropolitan Milwaukee, qualifying referrals must come from an active YMCA of Metropolitan Milwaukee member

Q: Can Senior Reimbursement members refer new members to be a part of the Better Together program?

A: No. All are welcome to refer members to the Y however, to be a part of the Better Together program, both friends must be on a monthly draft. Members on Silver Sneakers, Silver and Fit and Optum memberships are not eligible for Better Together.



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Q: What if a member on the Better Together program goes on hold?

A: If a member qualifies for a hold, both buddies will remain on the Better Together program. However the 20% discount will not be applied to the hold fee.

Q: If the standard rate of membership changes, how will this impact my monthly rate?

A: The Better Together rate is based 20% off the standard rate. If the standard rate changes, the 20% off rate will adjust according to the new standard rate.

Q: Does the 20% discount apply to prorated dues?

A: Yes, the 20% discount applies to full standard monthly dues once approved for the Better Together program.

Q: Does my buddy have to join at the same Y branch?

A: No, buddies can join at any YMCA of Metropolitan Milwaukee Branch to qualify for Better Together.

Q: Does the 20% discount apply to programs and membership add-ons?

A: No, the 20% discount is only applied to membership dues.

Q: If I need more information, who do I call?

A: Please call the Better Together info line at 414-274-0760 or email bettertogether@ymcamke.org.